

## OFFICE OF THE COUNTY EXECUTIVE ALL-EMPLOYEES MEMORANDUM

DATE:

MAY 5, 2023

# EMPLOYEE MEDICAL HEALTH PLAN OF SUFFOLK COUNTY (EMHP) TELEPHONIC VISITS FOR HOSPITAL/MEDICAL/SURGICAL AND MENTAL HEALTH/SUBSTANCE USE DISORDER COVERAGE

The Employee Medical Health Plan of Suffolk County (EMHP), the Labor/Management Committee, which oversees the EMHP, would like to provide you with important information regarding the ability to utilize telephonic visits for Hospital/Medical/Surgical and Mental Health and/or Substance Use Disorder benefits.

Please be advised that the Labor/Management Committee, the municipal Unions and Suffolk County have all agreed that the EMHP will cover telephonic visits with your providers for covered Hospital/Medical/Surgical and Mental Health/Substance Use Disorder benefits beyond May 11, 2023, when the COVID-19 Public Health Emergency ends. Be advised, however, that these "visits" are covered subject to the applicable copay, deductible and any other cost share based upon the network status of your provider. In order to receive telephonic visits with a primary care provider (i.e., not a specialist) without cost share, see the below information about the availability of "Access Discount Health" services through the EMHP.

### <u>REMINDER - TELE-MEDICINE PROVIDER – ACCESS DISCOUNT HEALTH</u> (Access Plus)

If your provider is unable to see you in their office, due to a specific reason, like COVID or flulike symptoms, do you know that you and/or your dependents can utilize Access Discount Health (Access Plus) from the convenience of your home instead of standing on line at an Urgent Care office? And, there will be no copay charged to you if you do!

EMHP members and their eligible dependents are encouraged to continue to utilize Access Discount Health (Access Plus) for common non-emergency conditions; such as, allergies, cold/fever/Flu, upper respiratory infection, sinus infections, sore throat, ear problems, rash, insect bites and nausea/vomiting. 24/7 Hours/7 Days a week/365 Days a year

#### ALL AT \$0 COPAY EXPENSE TO YOU!

#### Call: 1 -800-709-8390 or visit their Website at www.CallADr365.com

If you have any questions with regard to your EMHP benefits, please contact your Employee Benefit Representative according to the chart below:

If your last name begins with the letters:	EBU Representative Phone Number	EBU Representative	EBU Representative Email Address
A thru B	631-853-4987	Susan Sheldrick	Susan.Sheldrick@suffolkcountyny.gov
C thru D	631 853-5095	Michele Bo	Michele.Bo@suffolkcountyny.gov
E thru G	631-853-5316	Grace Dugre	Grace.Dugre@suffolkcountyny.gov
H thru K	631-853-4852	Sherry Wilcox-Mills	Sherry.Wilcox-Mills@suffolkcountyny.gov
L thru M	631-853-5954	Dannielle Donnelly	Dannielle.Donnelly@suffolkcountyny.gov
N thru R	631-853-5493	Robin Vitalino	Robin.Vitalino@suffolkcountyny.gov
S thru Z	631-853-5310	Courtney Frabizio	Courtney.Frabizio@suffolkcountyny.gov

LISA BLACK
CHIEF DEPUTY COUNTY EXECUTIVE

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